CONSULTANT PEOPLE

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REVENUE CYCLE CONSULTANTS

ADDING UP THE DOLLARS AND CENTS

"Keeping your head above water" and *"Putting out fires"* are two phrases that we often hear from busy Patient Financial Services departments. Maintaining cash flow and regular processes are a full-time job, not to mention the emergencies that seem to arise every day.

Projects, implementing new programs or processes, or making sure staff is up-to-date and well-trained on regular processes are important too, but often take a back burner, especially when resources are tight.

{ Having an experienced consultant on hand can help ease these burdens. }

When your supervisors, billers and collectors are busy with the daily work load, a knowledgeable consultant can review work flows and make sure that tasks are being completed in an efficient way.

Are all your billers and collectors managing work queues and lists in the same standardized way or have you had to rely on second or third generation training because of lack of staff? Having a consultant work one-on-one with staff can reveal and correct training deficiencies.

Do you have projects or products that you want implemented, but have been wait-listed by a busy, over-worked IT staff? A consultant can be your bridge between the technical and business aspects of new software and move your project forward without delay.

A consultant who has leadership experience can work hand-in-hand with PFS managers and supervisors to assist with new regulations, changes in current processes and other management-related issues.

CALL TO SPEAK TO ONE OF OUR EXPERTS TODAY 469-948-4000

CPEOPLE has knowledgeable consultants who have expertise in leadership and technology that can come into your PFS and make a difference for you. With decades of experience in billing, revenue cycle and MEDITECH, CPEOPLE can work with you to improve efficiency, train staff, implement or manage projects or be that second set of eyes that you sometimes need.

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