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DENIAL MANAGEMENT



Claims denial management is a critical part of an effective revenue cycle, dramatically reducing lost revenue. If your hospital does not have a strong strategy in place you could be losing more than 20% of your revenue to denied claims. Establishing a denial management program can be a difficult but *CPEOPLE can help!*

Capturing and Reporting Denials

Hospitals can manage their denials using MEDITECH routines. Canned text and remittance codes are helpful to flag accounts for specific denial reason codes. A custom NPR report is then designed to capture flagged denials and can be compiled from your desktop. The report can then be reviewed to analyze and prevent recurring denials. This will

also alert management to system changes or staff training that might be necessary to reduce denials. If reviewed daily, the report can target new denials immediately, raising a “red flag” before issues make a negative impact on revenue.

Working Payer Denials

Because a reminder is automatically put into the user’s reminder queue, working payer denials are streamlined for long-term efficiency. In addition, MEDITECH provides reports that can be used to measure productivity.

With decades of experience, CPEOPLE uses a highly-targeted approach to achieve business optimization for your organization. Our experienced professional’s use practice-proven methodologies to identify, target and deploy solutions in areas in which process changes can reduce expenses and enhance revenue.



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CPEOPLE CAN HELP YOUR ORGANIZATION MANAGE THEIR DENIALS AND OPTIMIZE YOUR REVENUE IN THE PROCESS. GIVE US A CALL TODAY. 469-948-4000