



396 W. Main St. Lewisville, TX 75057 • 469-948-4000 • Fax: 469-533-1506 • [www.cpeople.org](http://www.cpeople.org)

# PATIENT STATEMENTS



Effective patient statements are essential to your revenue cycle and more importantly, patient satisfaction. Hospitals have an obligation to make patient communications understandable, and clearly identify the patient's obligation.

MEDITECH provides flexibility in the generation of patient statements. However, with flexibility comes complexity. Dictionaries can be overwhelming especially to those who aren't as familiar with Meditech.

*CPEOPLE can help!*

Outsourcing can be a viable option if the task of processing patient statements is overwhelming. Organizations that focus specifically on the generation of patient statements can be a cost effective solution.

Outsourcing patient statements requires an extensive knowledge on how to extract patient data from MEDITECH. *CPEOPLE can help!*

With more than 20 years of experience in all phases of billing and collections, CPEOPLE will provide the expert assistance needed to produce "Patient Friendly" statements by:

- Building and testing statement dictionaries
- Working directly with outside vendors
- Extracting and transmitting demographic, coding and charge data
- Providing hands on staff training



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**CALL TO SPEAK TO ONE OF OUR EXPERTS TODAY 469-948-4000**